

## Our Services

Forth Valley GIS has a longstanding reputation for innovation, quality, professionalism and strong customer care in the delivery of GIS services to the public sector, its partners and businesses. This is witnessed by a strong track record of success with many customers.

Forth Valley GIS is unique in the variety and depth of skills we bring to the development and support of successful GIS systems and applications. Our range of services cover the full GIS lifecycle, from strategy development through implementation to support and future integration.

### Strategy Development

Our approach to strategy development is business-focused and requirements driven. Activities include identification of business drivers, requirements gathering, analysis of technical and resource options, business case development, suggested business and system models, data management requirements and an outline implementation plan.

### Project Management

Effective project management is crucial to successful GIS implementation. We adopt a streamlined PRINCE2-based approach to ensure successful outcomes, irrespective of project scale or complexity. Our team provides advice and leadership, not only for GIS projects, but also for a wide range of information sharing and technology initiatives.

### Technical Consultancy

We want to ensure that customers fully realise the benefits arising from ongoing rapid developments in GIS technologies. We have expert knowledge of most industry-standard GIS solutions and provide independent technical advice, consultancy and assurance services on systems, data and applications to ensure the best technical fit is achieved.

### Application Development

We have extensive experience in the development and customisation of web, desktop and integrated GIS applications using a variety of industry standard technologies. Our approach to application development follows a controlled, systematic procedure with a high degree of user involvement at all stages.

### Systems Integration

Sharing geographic information within and between organisations is essential to fully realising benefits. We can advise on system interoperability, web services, data, web, system and database standards to ensure the integration of GIS and other business systems meet these multi-dimensional demands.



*“ Maximising the potential of geographic information ”*



### Business Analysis

It is essential that new information systems are driven by business needs and maximise the opportunities to redesign and improve existing business processes. We work with customers to capture existing processes and model process improvements to ensure that new solutions are effectively introduced.

### Data Management

We have a strong reputation for the provision of high quality GIS and gazetteer data management services. We provide a comprehensive data management service including data audit, quality assurance, metadata solutions, guidance on data standards and development of management plans and processes for the effective control and sharing of information.

### Spatial Analysis

We can help you analyse your geographic data and interpret information to improve decision-making. We have extensive experience in many areas of spatial analysis including route analysis, travel time mapping, demographic profiling and assessment of environmental and socio-economic data. We can also provide high quality cartographic and thematic map output to help you communicate results.

### Support

We provide a comprehensive GIS support service for customers including use of a dedicated helpdesk accessed online or by phone. Working with customers, we will design the appropriate support service package to ensure their infrastructure, application systems and data management services are effectively maintained.

### Training

We have a suite of training courses covering all levels of GIS knowledge from basic principles through to more advanced data capture, analysis and reporting. We also design and deliver custom courses and provide targeted skills transfer to fully meet customer needs and ensure successful uptake of GIS solutions.

## Local Authority Customers



## Other Customers

Active Stirling  
Boundary Commission for Scotland  
Central Scotland Police  
Central Scotland Valuation Joint Board  
Clackmannanshire Alliance  
ECOS Countryside Services  
EQUIP  
Essex County Council  
Falkirk Community Planning Partnership  
Forth Valley Substance Action Team  
Glasgow Community Planning Ltd  
Loch Lomond & the Trossachs National Park  
NHS Forth Valley  
NHS Tayside  
Raploch Urban Regeneration Company  
Scottish Enterprise  
Scottish Enterprise Forth Valley  
Scottish Funding Council  
Scottish Improvement Service  
Scottish Woodlands Ltd  
SEPA  
Stirling Community Planning Partnership  
Tayside Valuation Joint Board  
The Boundary Commission for Scotland  
The Deer Commission for Scotland  
The Scottish Government

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